THE POWER OF AI

HOW DOES AI AFFECT BUSINESSES?

JOHN MOLSON MBA INTERNATIONAL CASE COMPETITION – CASE 3 2023

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SUMMARY & STRUCTURE

ANALYSIS: HOW DOES AI

AFFECT DIFFERENT AREAS?

O2 3X3 OPPORTUNITIES 3X3 CHALLENGES

o₃ ETHICAL AND ECONOMICAL IMPLICATIONS OF GOVERNMENT

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AI IS PRESENT AND CHANGED A LOT OF BUSINESS AREAS



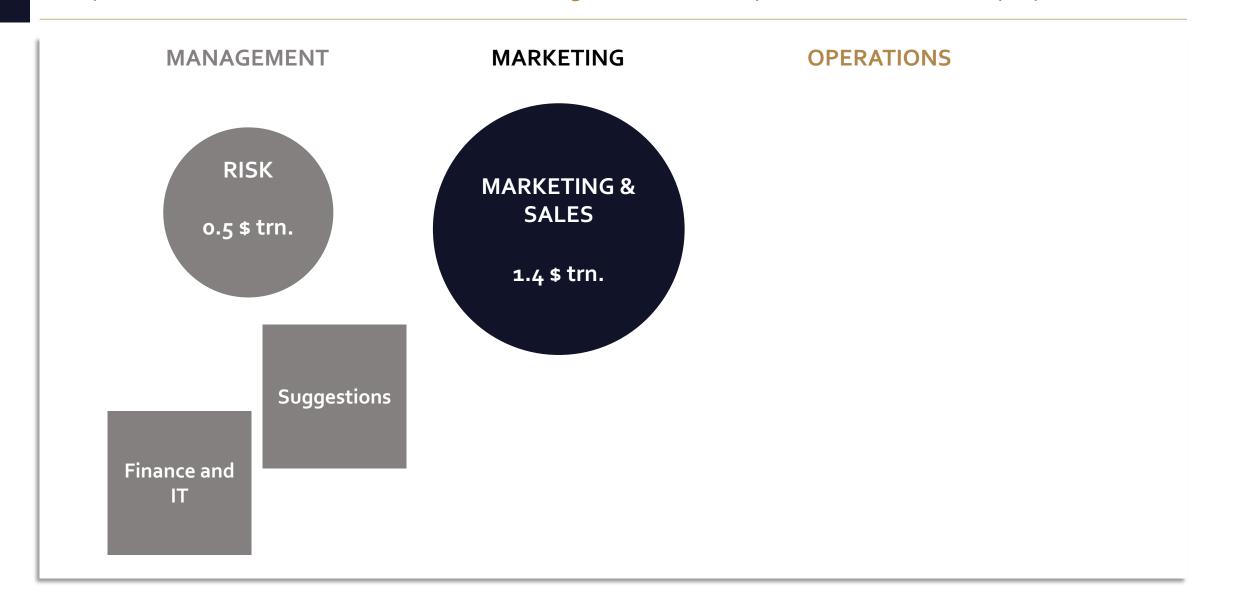
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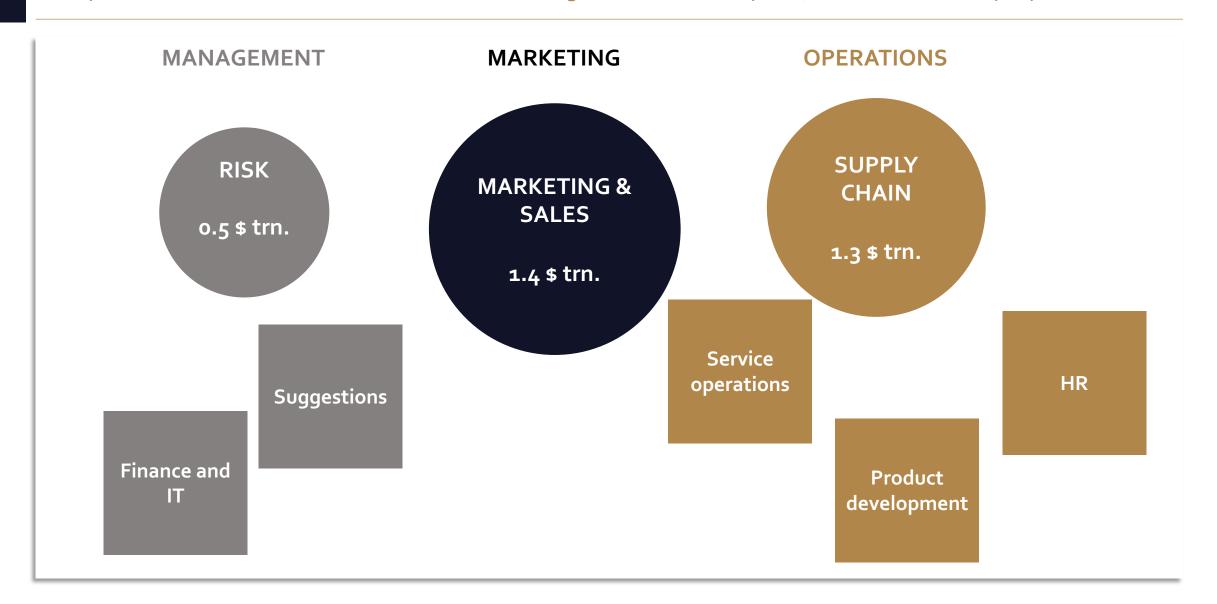
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The following slide shows how does AI affect businesses regarding CUSTOMERS.

OPPORTUNITIES	CHALLENGES	



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REACHING MORE CUSTOMERS

By using automated sales and marketing tools.

Illustration: WISE Meetings using AI for connection.

Address it: AI establishes potential connections.



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By replacing human connection with AI tools.

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LOSING TRUST

This may lead customers to turn away from the business.

Illustration: users will specific problems will change.

Address it: leave customers with positive experience.



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OPPORTUNITIES	CHALLENGES
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ORGANIZATIONAL RESISTANCE

Organizational culture is against AI.

Illustration: Wolt's workers will resist the new technology.

Address it: show workers the positive effect of free time.



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DIFFICULTY OF INTRODUCTION

It may cause problems in the implementation.

Illustration: cost reduction can be made by redundancies.

Address it: implement it step-by-step.

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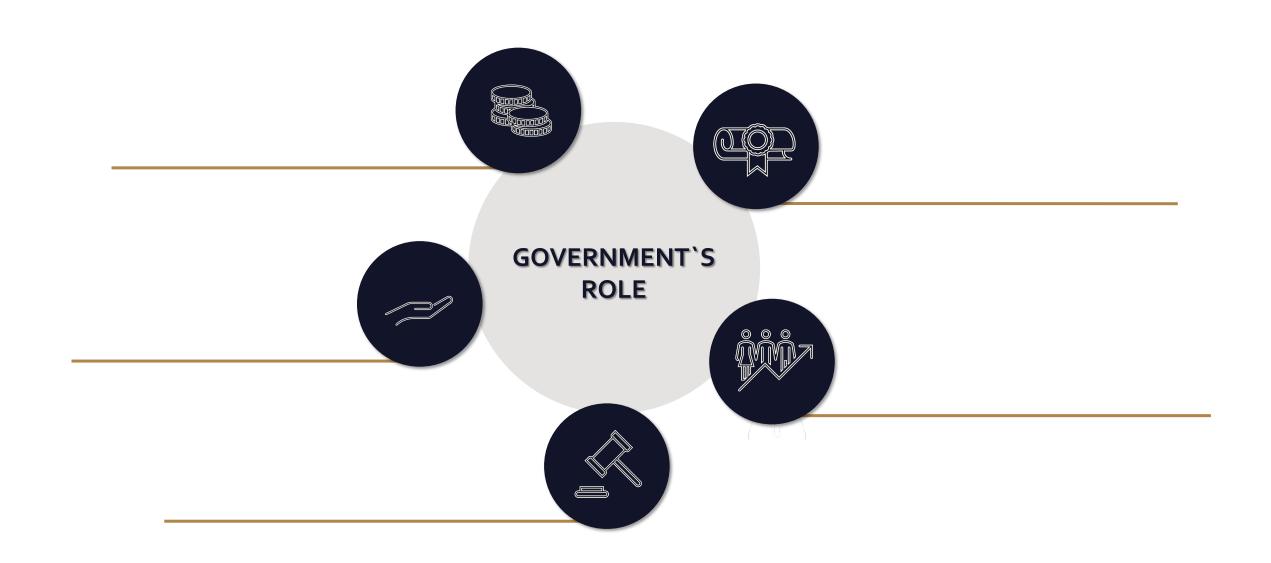
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Without any doubt AI increases economic efficiency







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But in the meantime, regularization of the system is essential





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IMPACT & EDUCATION



The following slide shows the concrete steps to be taken by the regulator.

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- Set up trial Als monitored by the regulator
- Collect the data at the choosen companies
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We recommend that **governments support the introduction of AI** but within an appropriate educational and regulatory framework.

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IS AI GOOD?

Yes, it is good, but with constant monitoring* and regulations**.

*the impact of AI on society
**by the government

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