# SNC-LAVALIN: Embracing Disruption

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### **Problem Statement**

## Given the latest trend of digital transformation affecting EDPM, how can SNC:

- adapt its business model
- fund digital transformation initiatives
- get investors on-board with the company's new approach
  - stay ahead of competitors

### Key Issues

- 1. Reduced transaction costs reduce the need for services
- Data reuse by customers
- Freelance platforms affecting talent retention

- 2. Technology improvements increase productivity which in turn reduce revenues
- Billable hours affected

3. Adapting to change while delivering EPS target of \$5 in 2020

4. Building investor support for digital transformation

### Recommendation

1. Prioritize technology adoption to deliver productivity gains

- 2. Implement hybrid pricing model to mitigate impact on revenues
- 3. Concentrate on mega-projects and large scale initiatives that out of reach for freelancers
- 4. Promote comprehensive SNC value chain to retain clients

### Market analysis

#### Threat of Entrants -Low

- Large consulting firms established
- Smaller firms handle smaller projects
- Mega projects destined to few large players

### Supplier Power – Med / Low

- Commodity pricing, raw materials
- Regionally dependent
- Expertise specific to industry



#### Threat of substitutes - High

- Al
- UpWork
- Freelance economy affecting smaller projects

#### Customer Power – Med / Low

- Large consulting firms established
- Smaller firms handle smaller projects
- Bid process
- Affected by relationships

### Internal / External Analysis

#### **Strengths** Weaknesses Slow adoption rate of emerging technologies **Established reputation** in Engineering and Industry ripe for increased level of digitization construction Well-established relationships with governments, clients Reputation in delivering high-end mega projects with expertise beyond the reach of freelancers **Threats Opportunities** Full capitalization of synergies with ATKINS Business model reliant on billing hours New technologies present opportunity for Smaller contracts exposed to freelance contractors increased productivity and growth and disrupting models such as UpWork

SNC has highly-valuable relationships and core-strengths, but needs to catch up adopting new technologies

### Alternatives

1. Adopt hybrid pricing model with productivity gains

- 2. Shift entirely to fixed-pricing contract work with productivity gains
- 3. Create / acquire subsidiary for small-scale contracts
- 4. Subcontract technology-driven work and concentrate on project management and execution

### Alternatives

### 1. Adopt hybrid pricing model with productivity gains

- Increase automation of services to reduce operational costs
- Institute hybrid pricing to protect revenue streams
- Increase margins
- Focus on mega-projects with greater return and lesser competition

## 2. Shift entirely to fixed-pricing contract work with productivity gains

- Establishes fixed-revenues to offer financial certainty
- Attract clients through competitive pricing
- Allows focus on cost reduction within the organization to increase margins

### Alternatives

### 3. Create / acquire subsidiary for small-scale contracts

- Offer contract-based services to compete with new entrants/disruptors
- Leverage resources of EDPM to supplement independent contractors, create new revenue stream
- Drive market penetration in small scale projects

- 4. Subcontract technology-driven work and concentrate on project management and execution
- Reduce internal costs of operations and outsource limited-value-add services
- Focus EDPM resources on management and execution
- Retain existing pricing mechanism

### **Decision Matrix**

# Alternatives Increase service Offer avenues to Provide margin Offer long-term attractiveness to grow long-term growth to deliver potential will satisfy target clients revenue streams EPS growth investors

- 1. Adopt hybrid pricing model with productivity gains
- 2. Shift to fixedpricing with productivity gains
- 3. Create subsidiary for small-scale contracts
- 4. Subcontract technology-driven work

Alternatives	Increase service attractiveness to target clients	Offer avenues to grow long-term revenue streams	Provide margin growth to deliver EPS growth	Offer long-term potential will satisfy investors
1. Adopt hybrid pricing model with productivity gains	4			
2. Shift to fixed- pricing with productivity gains	4			
3. Create subsidiary for small-scale contracts	2			
4. Subcontract technology-driven work	1			

Alternatives	Increase service attractiveness to target clients	Offer avenues to grow long-term revenue streams	Provide margin growth to deliver EPS growth	Offer long-term potential will satisfy investors
1. Adopt hybrid pricing model with productivity gains	4	4		
2. Shift to fixed- pricing with productivity gains	4	2		
3. Create subsidiary for small-scale contracts	2	3		
4. Subcontract technology-driven work	1	1		

Alternatives	Increase service attractiveness to target clients	Offer avenues to grow long-term revenue streams	Provide margin growth to deliver EPS growth	Offer long-term potential will satisfy investors
1. Adopt hybrid pricing model with productivity gains	4	4	3	
2. Shift to fixed- pricing with productivity gains	4	2	2	
3. Create subsidiary for small-scale contracts	2	3	3	
4. Subcontract technology-driven work	1	1	3	

Alternatives	Increase service attractiveness to target clients	Offer avenues to grow long-term revenue streams	Provide margin growth to deliver EPS growth	Offer long-term potential will satisfy investors	•
1. Adopt hybrid pricing model with productivity gains	4	4	3	3	14
2. Shift to fixed- pricing with productivity gains	4	2	2	1	9
3. Create subsidiary for small-scale contracts	2	3	3	2	10
4. Subcontract technology-driven work	1	1	3	1	6

### Recommendation

1. Prioritize technology adoption to deliver productivity gains

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# 1. Prioritize technology adoption to delivery productivity goals

- Reduced cost of operating "Get Lean"
  - Reduce workforce in areas that can be automated
  - Estimate up to 10% employees redundant over 5 years
- Faster completion rate allows greater volume of work
  - Increase in revenues through multi-project work (parallel streams)
  - Improves employee productivity
  - Mitigate potential price reductions

## 2. Hybrid pricing model to mitigate impact on revenues

- Implement hybrid-pricing model for technology-enabled activities and services
  - \$/hour pricing for project management, design and other human value-add activities
  - Fixed price for tech-enabled (automated) processes at market rate
  - Will help to preserve customers
    - As prices decrease, small disruptors less able to sustain revenues

## 3. Concentrate on mega-projects and large initiatives out of reach from freelancers

Leverages entire value chain and established brand reputation

## 4. Promote comprehensive SNC value chain to retain clients

- Leverage SNC expertise and portfolio of successful projects
- Leverage existing relationships

### How to get your stakeholders on board?

Stakeholder	Key messages	Consultation
Board (and investors -> banks & pension funds)	<ol> <li>High risk of ignoring digital disruption</li> <li>Organization of digital capabilities</li> <li>Long-term value creation</li> <li>Stabilization of dividend payout at ~30% of consolidated adjusted net income</li> </ol>	<ul> <li>Pitch digital transformation plan (board -&gt; investors)</li> </ul>
Employees (~50,000)	<ol> <li>Goal to provide highest value to our clients (cost reduction, efficiency, predictability)</li> <li>Path to become a leader in construction technology and offer innovative services</li> </ol>	<ul> <li>Joint pilot projects (high technology &amp; telecommunications, energy &amp; resources)</li> </ul>
Clients (50% private, 50% public)	<ol> <li>Bright career path with SNC (bring you interesting work)</li> <li>Automation as an opportunity, not a threat (backlog)</li> </ol>	<ul> <li>Mentorship program         between tech-savvy and less         tech-savvy employees</li> <li>Hackathon</li> </ul>

				20	19		202	0		20	21		2	2022		2	2023
	in 000 000 Main team	Budget	Q1	. Q2	Q3 Q4	Q1	Q2 (	Q3 Q	4 Q1	. Q2	Q3	Q4 (	Q1 Q2	2 Q3	Q4 (	Q1 Q	2 Q3 Q4
Digital Transformation																	
Integrate synergies with Atkins (50	%) digital																
Prioritize areas of constellation	digital, external	_	\ <u></u>														
Pilot projects	engineers	<del>-</del> 250															
Implement hybrid pricing	finance		U —														
Invest in startups	Capital	_															
Lay-off (1800 * 200k)	HR, exec.	_	-														
Stakeholder engagement program																	
Material development	comms																
Consultation with board	comms, external	 1															
Consultation with employees	comms	_ 1															
Consultation with clients	comms	_															
Funding																	
Internal generated cash flows		-25															
Debt if required		-75															
Divest proposed assets		-150															
	Balance	1															

### Funding Analysis

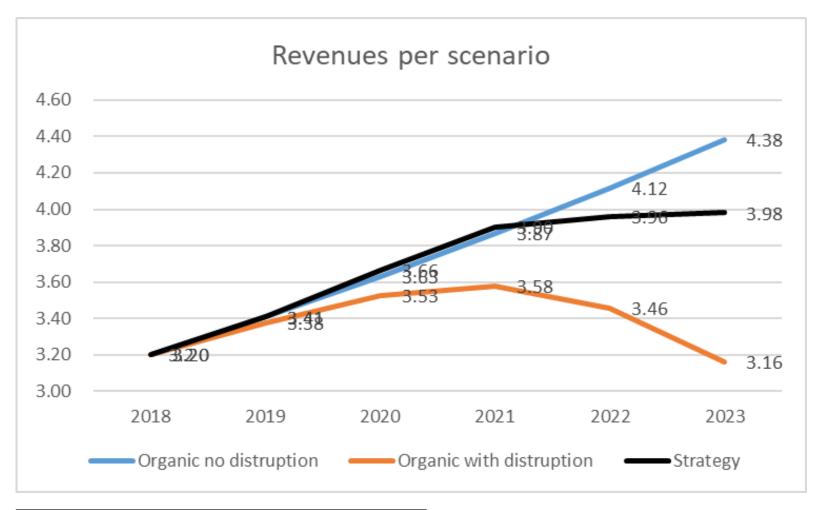
Operating Cash Flows

Dividends from concessions & Capital

Divesture

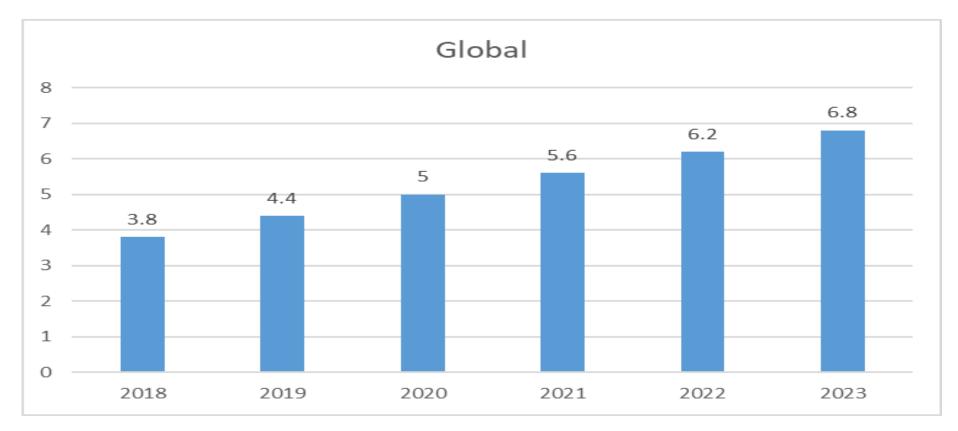
Debt

Cash – Debt - Divesture



World Population	2020	2030
	7.7	8.2
	Delta	6.5%

### EPS Impact



EPS	2018	2019	2020	2021	2022	2023
Global	3.8	4.4	5	5.6	6.2	6.8
Delta		16%	14%	12%	11%	10%
Impact of Strategy on EPS		0.12	0.17	0.21	0.34	0.37

### Risks

- Technology shift outpaces adoption
  - Mitigation: Maintain consistent touchpoint with emerging tech. and tends.
     With close monitoring and control of adoption
- Loss in revenue from new pricing model
  - Mitigation: Construction forecast increasing, adjustment of pricing based on demand
- EPS per share does not attain 5\$ per share
  - Mitigation: Close monitoring of performance and adjustment of overall plan.

### Recap

- ➤ Hybrid pricing
- ➤ Prioritize technology adoption
- ➤ Increase productivity
- ➤5\$ EPS on target
- ➤ Engagement of stakeholders
- ➤ SNC embraces disruption

### QUESTIONS?

### Annexes

Assumptions					
Organic Market Growth (%)	6.50%	6.50%	6.50%	6.50%	6.50%
Distruption impact on Growth (%)	-1.00%	-2.00%	-5.00%	-10.00%	-15.00%
Proposed strategy impact on revenues growth (%)	1.00%	3.00%	5.00%	5.00%	9.00%