Charlebois Family Investments Inc.

WOW CONSULTING

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Charlebois Family Investments Inc.

What is the best strategic option for Charlebois Family Investments and our two malls?

What Are The Key Issues?

Implementation Analysis **Alternatives** Recommendation **Financials** Risks Infrastructure start to show signs of wear • Potential new discount-store strip mall development • Less attractive with closed and boarded-up sections Portland Customers parked, but suspecting not shopping at the mall Retailer bankruptcies and closures at the location Connecticut

What Is Recommended For Us?

Analysis

Alternatives

Recommendation

Implementation

Financials

Risks

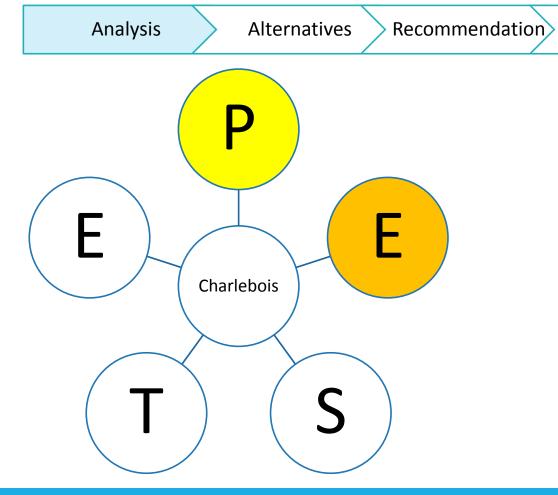
Open-air strip mall (Portland, Maine)

- Sell right away
- Invest in diversified portfolio

Enclosed mall (Hartford, Connecticut)

- Invest in renovation
- Introduce experiential offerings

What Does the Environment Look Like?



Political

Implementation

- Instability in the USA
- Currently protected uncertainty as to how long this would last

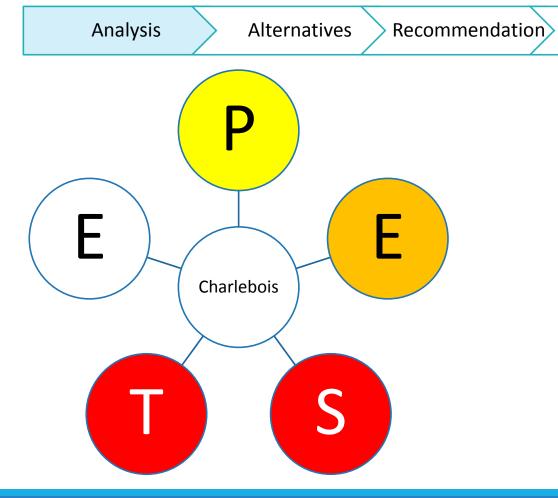
Financials

Risks

Environmental

- Consumers are more conscious about the environmental impact of the products that they buy
- Recent increase in snowfall in the North East of USA

What Does the Environment Look Like?



Social

Implementation

- Customers are unwilling to shop at brick-andmortar stores
- Increased interest in experiential shopping

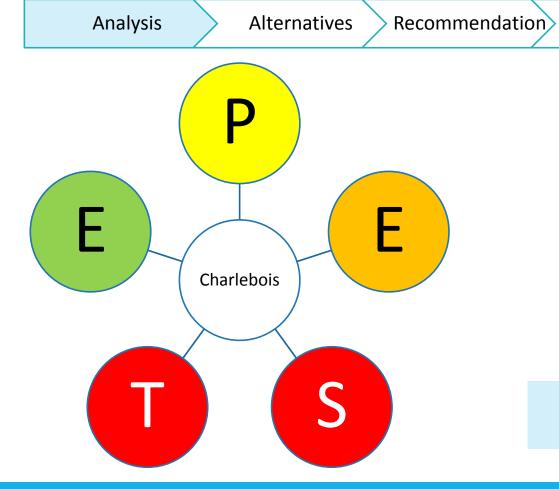
Financials

Risks

Technology

- eCommerce is on the rise
- People are heavily reliant on devices

What Does the Environment Look Like?



Economics

Implementation

- Economy is strong
- Customers have more buying power

Financials

Risks

People are still spending, but their preferences have evolved considerably

What Are Our Options?

Analysis Alternatives Recommendation Implementation Financials Risks									
	Diversif cation		Rep sition		New emerging				
	Divest Portland	Divest Hartford	Reposition Portland	Reposition Hartford	markets				
Competition with eCommerce									
Economic alignment									
Portfolio diversification									
Retail expertise									

What Should We Do?

Analysis Alternatives Recommendation Implementation Financials Risks

Open-air strip mall (Portland, Maine)

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Enclosed mall (Hartford, Connecticut)

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- Introduce experiential offerings

How Should We Reposition Hartford?

Recommendation Implementation Analysis **Alternatives Financials Risks** Introduce a well-Specialty grocery being centre store Attract new restaurants Wholefoods • Gym Spa

Generate foot traffic

How Do We Attract These Stores?



How Do We Promote the New Hartford Image?

Implementation Recommendation Analysis **Alternatives Financials Risks** Flyers to local residents - \$10,000 Billboards - \$30,000 Radio advertisements - \$50,000 Grand re-opening - \$50,000

\$140,000

Selling the Portland Mall

Analysis Alternatives Recommendation Implementation Financials Risks

In current market conditions, we should get around \$25 per square foot, for a total cash amount of \$3.6 million.

Reach out to local real estate developers to sell the property.

Diversify the family's assets with a balanced portfolio with the remaining \$3 million.

Ownership	Yearly income
30%	\$26,100
25%	\$21,750
15%	\$13,050

Strategic Balanced Portfolio

Analysis Alternatives I	Recommenda	tion Implementa	ation Finan	cials Risks
Asset Class	%	\$	Yield (%)	Yield (\$)
Cash	10%	\$300,000	1%	\$3,000
Fixed Income				
United States Bonds	30%	\$900,000	4%	\$36,000
International Bonds	10%	\$300,000	5%	\$15,000
Equity				
United States	30%	\$900,000	2%	\$18,000
International	10%	\$300,000	3%	\$9,000
Emerging Markets	10%	\$300,000	2%	\$6,000
Total	100%	\$3,000,000	3%	\$87,000

What Are Our Risks and Mitigations?

Analysis Alternatives Recommendation Implementation Financials Risks

Risks	Mitigations	Likelihood	Impact
Vacancy rate in Hartford remains a concern	Create additional incentives for potential tenants	Medium	High
Future US recession leads to further difficulties in real estate and to corrections in the stock market	Diversified portfolio including bonds, foreign stocks and a cash balance	Medium	High
Another anchor store closes in the Hartford mall	Offer a preferential lease to another potential tenant for this location	Medium	High

What Are Our Takeaways?

Analysis Alternatives Recommendation Implementation Financials Risks

Portland is not in an ideal neighborhood for current retail

Sell and invest

Connecticut has the potential to include more experiential retail

Reinvest and revitalize

Accumulate experience in revitalizing medium class mall

Create future opportunities



Who Are the Stakeholders?

