# PromenAid hold on to what matters

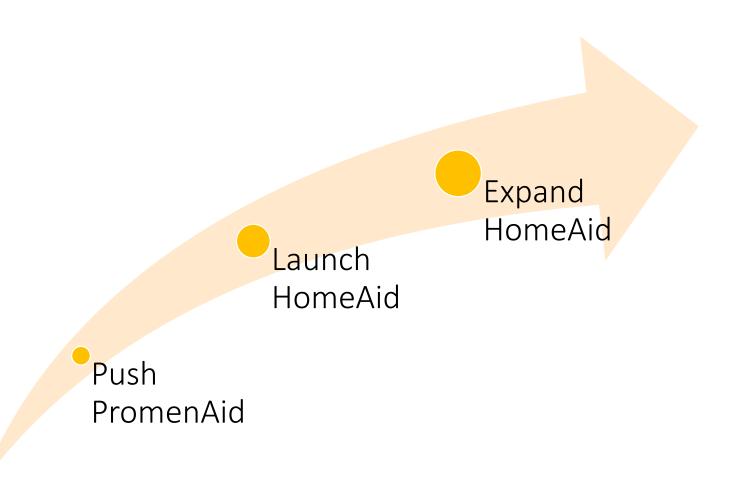
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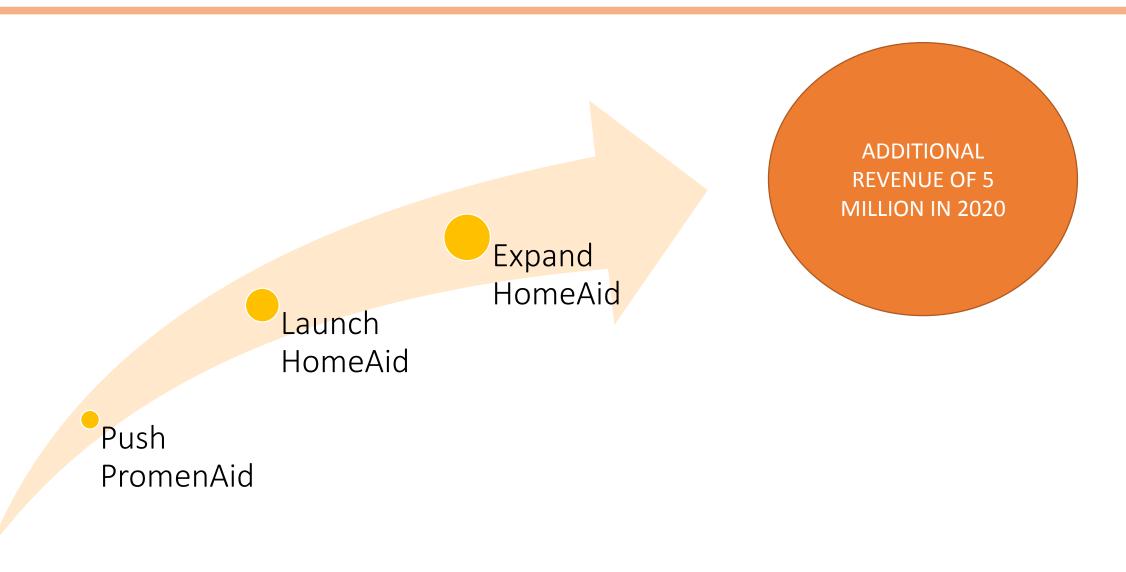
## **MANDATE**

Advise PromenAid on how to manage current growth while simultaneously positioning the company for long-term success.

## THE WAY TO SUCCESS



## THE WAY TO SUCCESS



## SITUATIONAL ANALYSIS: INTERNAL

#### STRENGTHS:

- Young and growing company
- Innovative product:
  - Modular handrail
  - Durable
  - Easy to install
  - Suitable inside and outside the home
  - Attractive and sturdy
  - Certified (ADA, IBC)
- No direct competitors

#### **WEAKNESSES:**

- Position in the supply chain:
  - Neither producer or retailer
- Limited distribution:
  - Low number of warehouses
  - Canada and US only
  - Online through Amazon, issues with certain sizes
- Not selling to bungalows / flat areas.
- PromenAid unknown and undifferentiated in the mind of the consumer

## SITUATIONAL ANALYSIS: EXTERNAL

#### TRENDS:

- Falls number one cause of accidental death and injury, especially amongst seniors
- Aging population
- Negative stereotype for the product
- When interested, consumers desire strength, ease of installation with minimal disruption, affordability and aesthetics
- Consolidation trend of cutting out the middle-man

#### **INDUSTRY PLAYERS:**

#### Competitors:

- Wooden railings, metal fabricators, hybrids
- Usually not suited for interiors
- Not code compliant
- More substitutes?

#### Manufacturers:

Subcontractors for aluminium extrusion and anodization

#### Retailers:

Distributors in the home medical equipment sector and Amazon

## **KEY ISSUES**

## 1<sup>st</sup> Key Issue

• Differentiation and general product image.

## 2<sup>nd</sup> Key Issue

• Distribution challenges.

## 3<sup>rd</sup> Key Issue

• Insecure position within supply chain.

## KEY ISSUES TO KEY TAKE-AWAYS

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## 1<sup>st</sup> Key Take-Away

 Communicate the added value of PromenAid and address the general stigma.

## 2<sup>nd</sup> Key Take-Away

• Improve the distribution.

## 3<sup>rd</sup> Key Take-Away

 Secure position within the supply chain.

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#### 1<sup>st</sup> Alternative

• Sell the business.

#### 2<sup>nd</sup> Alternative

• Integrate the supply chain backwards and supply directly from manufacturer.

#### 3<sup>rd</sup> Alternative

 Redefine business model to become a platform.

# POSSIBLE ALTERNATIVES & CRITERIA

#### 1<sup>st</sup> Alternative

• Sell the business.

## 2<sup>nd</sup> Alternative

• Integrate the supply chain backwards and supply directly from manufacturer.

### 3<sup>rd</sup> Alternative

 Redefine business model to become a platform.



ntroduction  $\gt$  Analysis  $\gt$  Alternatives  $\gt$  Recommendation  $\gt$  Implementation  $\gt$  Financials  $\gt$  Risks  $\gt$  Conclusion

# 1<sup>ST</sup> ALTERNATIVE: SELL THE BUSINESS

BEST OWNER	GROWTH POTENTIAL	RISK	FINANCIAL IMPACT
2	1	5	3
Loss of current knowledge, but possibly more experienced owners with more capital.	None, unless re- invested.	None, as operations are discontinued.	No costs, but no future revenues either.

Where the score ranges from bad (1) to good (5).

TOTAL SCORE OF 11

# 2<sup>ND</sup> ALTERNATIVE: BACKWARDS INTEGRATION

BEST OWNER	GROWTH POTENTIAL	RISK	FINANCIAL IMPACT
3	3	3	2
Maintains current business, yet no experience in manufacturing.	Increases size of business, yet does not create or reach any new markets.	Medium, as no experience as a manufacturing business.	Relatively high purchasing costs. However, potential increase in revenues and reduces costs.

Where the score ranges from bad (1) to good (5).

TOTAL SCORE OF 11

# 3<sup>RD</sup> ALTERNATIVE: BECOME A PLATFORM

BEST OWNER	GROWTH POTENTIAL	RISK	FINANCIAL IMPACT	
3	5	3	3	
New market, yet PromenAid has current knowledge.	Can grow to serve all current competitors and even other related businesses, reaching an array of new markets.	Medium, new business yet not heavily asset- based.	One-time investment costs and following maintenance costs. However, provides stable and continuous future revenues.	

Where the score ranges from bad (1) to good (5).

**TOTAL SCORE OF 14** 

Introduction  $\gt$  Analysis  $\gt$  Alternatives  $\gt$  Recommendation  $\gt$  Implementation  $\gt$  Financials  $\gt$  Risks  $\gt$  Conclusion

## RECOMMENDATION: PLATFORM

## "HomeAid"

Develop a platform for industry suppliers and clients, becoming the independent connector for all mobility impairment solutions.

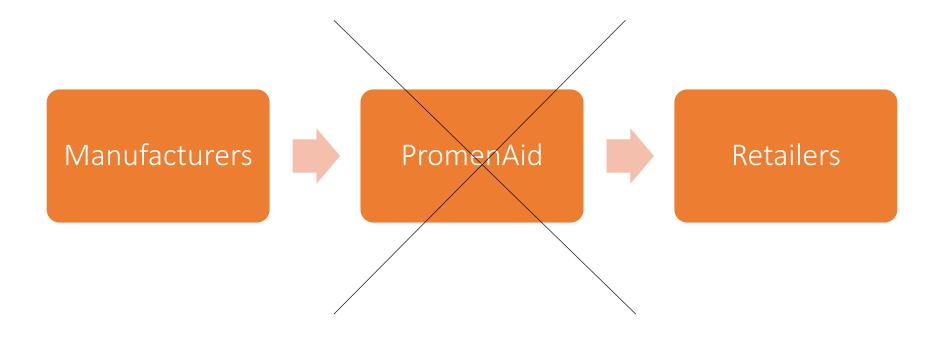


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# **Current Supply Chain**

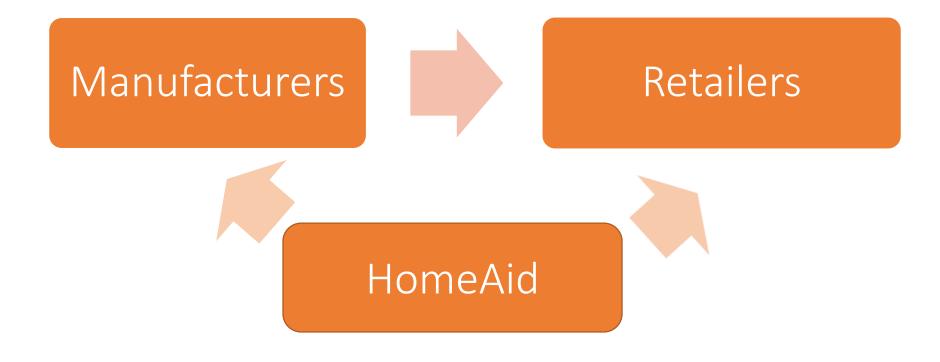


# Future Supply Chain

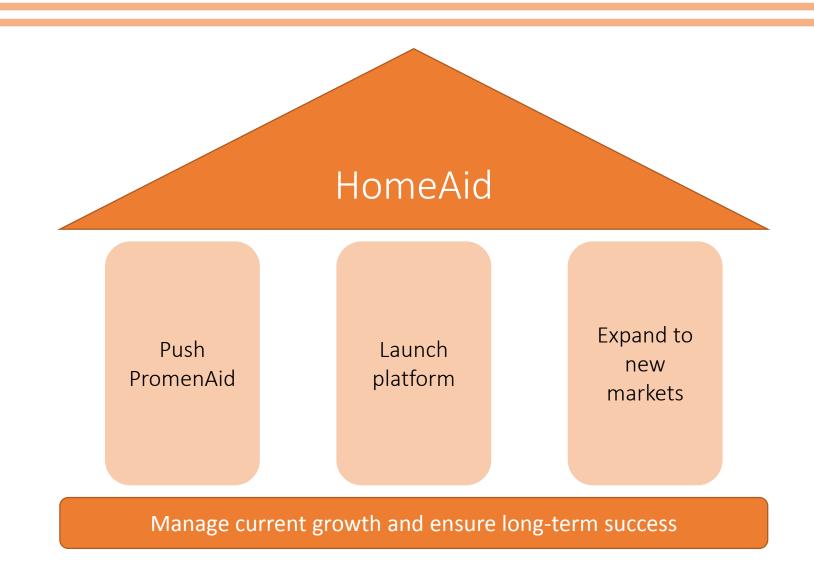


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# Future Supply Chain



# Implementation



## Push PromenAid

Push Promen Platfor Description of the Manage current growth and ensure long-term succes

Partnerships Retailers • Home Hardware in Canada

Similar retailers in USA

Start Developing

R&D Investments

• HR changes: IT knowledge, manager platform

Marketing Strategy

- Targeted marketing campaign (congresses, direct mail, data-based)
- Improve design products to target larger audience
- To remove the stigma around the product

Aim: differentiate product, improve brand image and generate revenues to invest for the long-term strategy

## Launch Platform HomeAid

Push Promen Platfor Aid Expand to new markets

Manage current growth and ensure long-term succes

Target Market Residential specialty

Homeowners with impaired mobility

Products

• Strength, durability, easy of installation with minimal disruption, aesthetics

• Improved design

Strategy

- Independent platform allowing for 3<sup>rd</sup> parties
- Link demand & supply
- Moving away from an asset-based company

Aim: develop a new business model to keep up with changing times

ntroduction  $\gt$  Analysis  $\gt$  Alternatives  $\gt$  Recommendation  $\gt$  Implementation  $\gt$  Financials  $\gt$  Risks  $\gt$  Conclusion

## Develop HomeAid & Eventually Divest PromenAid

Push
Promen
Aid

Launch
platfor
m

Expand
to new
markets

Manage current growth and ensure long-term succes

Target Markets  Develop new markets by expanding product portfolio

• Address commercial specialty markets

Best Ownership

- Evaluate business portfolio
- Divest PromenAid if cash-cow role has been fulfilled and HomeAid is proven successful

Aim: enter new markets & divest maturing businesses

## Value Chain

# Operations

- Transformation towards digital business model
- Facilitating role

# Marketing

- Marketing campaign
- Focus on communicating independence & freedom, we are not a stairlift
- Various product designs

# Logistics

• Eventually distribution will disappear

HR: Organisational Structure Changes; IT Skills & Chief Platform Officer **Finance**: R&D investments financed by short-term growth

# Timeline

Timeline	2017	2020	2022
Partnerships with retailers in Canada and US	X		
Develop platform	X		
Launch platform for residential market 2020		X	
2022 expand platform to commercial markets			X
Evaluate portfolio			X

# Financial assumptions

#### Financial assumptions

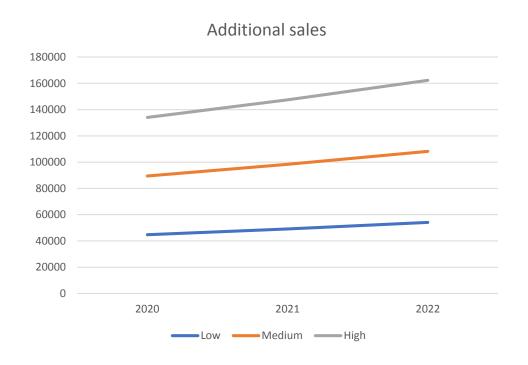
- Target market 44.7 million with mobility impairment or 65+
- Partnerships with retailers will lead to expected growth
- \$500.000 investment in platform
- Yearly maintenance costs 10%
- Yearly R&D costs of platform 10%
- Hire IT specialist \$60.000 a year
- Average price \$112,50 (based on average kit)
- 70% margin own product

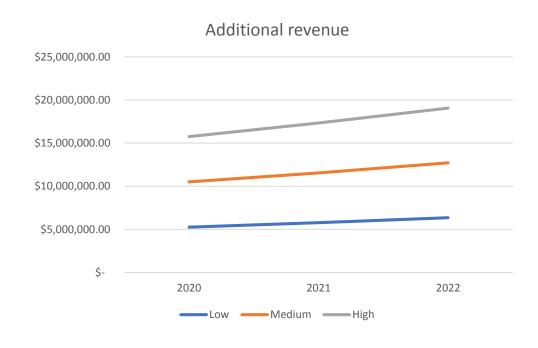
## Investment

Investment	201	.7		2018	2	2019	2020	2	021	2022
Development platform	\$ 500,000.00	\$	-		\$ -	\$	-	\$ -	\$	-
Maintenance	\$ 50,000.00	\$	50,000.00		\$ 50,000.00	\$	50,000.00	\$ 50,000.00	\$	50,000.00
R&D	\$ 50,000.00	\$	50,000.00		\$ 50,000.00	\$	50,000.00	\$ 50,000.00	\$	50,000.00
IT specialist	\$ 60,000.00	\$	60,000.00		\$ 60,000.00	\$	60,000.00	\$ 60,000.00	\$	60,000.00
Total	\$ 660,000.00	\$	160,000.00		\$ 160,000.00	\$	160,000.00	\$ 160,000.00	\$	160,000.00

Total investment: \$1.460.000

## Additional revenue





Low: 0.1% of 44.7 million

Medium: 0.2% of 44.7 million

High: 0.3% of 44.7 milion

6 million in 2022

# Financial results

Financial projections	2017	2018	2019	2020	2021	2022
Revenues	\$ 1,240.00	\$ 3,777.00	\$ 8,328.00	\$ 15,730.00	\$ 16,516.50	\$ 17,342.33
Additional revenues	\$ -	\$ -	\$ -	\$ 5,252,250.00	\$ 5,777,475.00	\$ 6,355,222.50
Consilidated revenue				\$ 5,267,980.00		\$ 6,372,564.83
Gross profit	\$ 772.00	\$ 2,366.00	\$ 5,262.00	\$ 10,009.00	\$ 10,509.45	\$ 11,034.92
Additional GP	\$ -	\$ -	\$ -	\$ 3,676,575.00		\$ 4,448,655.75
Consilidated GP	•	•	•	\$ 3,686,584.00		\$ 4,459,690.67
	620/	620/	620			
Gross profit %	62%	63%	63%	64%	70%	70%

Investment earned back in 2020

## RISKS & THEIR IMPACT

- Platform does not take-off or become successful: High Impact, low probability
- Reluctance of suppliers to use the platform: High Impact, medium probability. Important to really be independent and to claim lower margins than other online retailers such as Amazon

## Conclusion

