Make Uber great again!

Introduction

Key Issues

Problem Statement

Mission

- 1. Payment options
- 2. Competition risks
- 3. Brand reputation

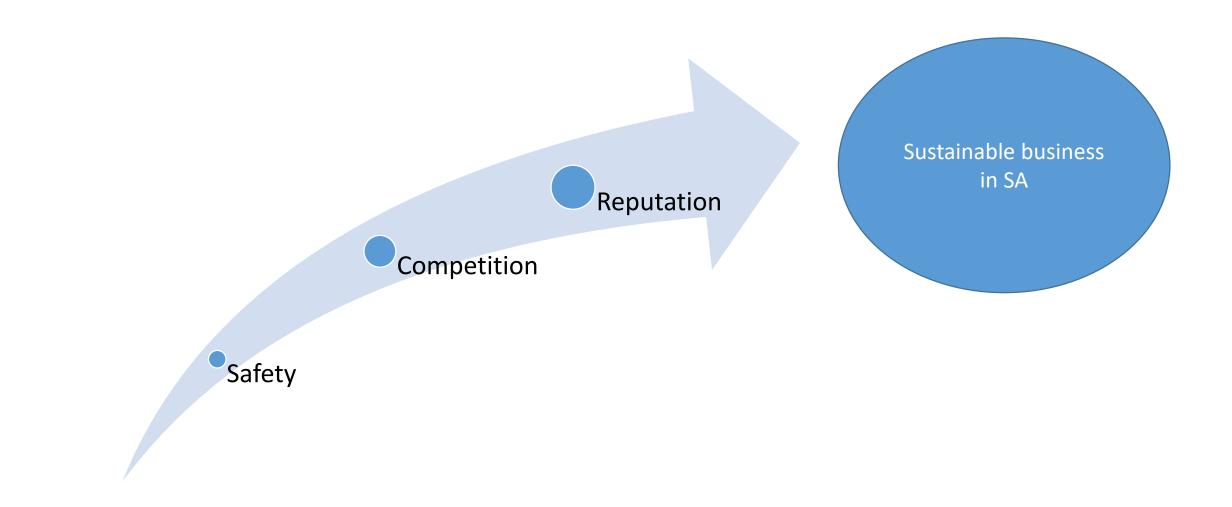


How should Uber go forward in the South-African market, in order to remain competitive?

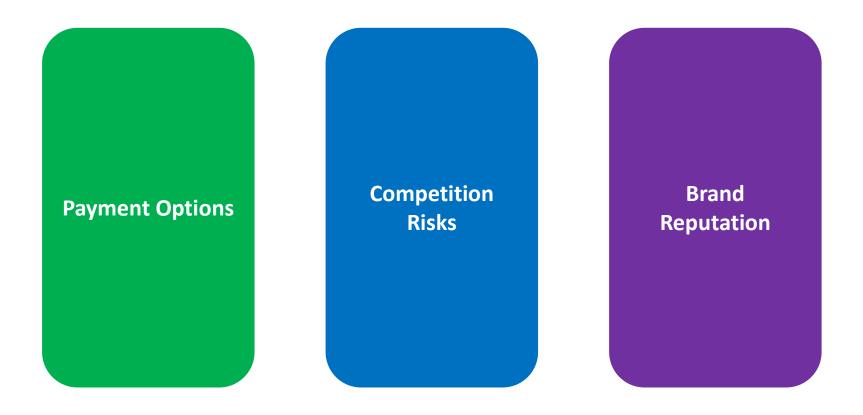


Market Uber as a reliable service provider in SA

Road to Success



Key Challenges



Challenge #1

Payment Options

Key Takeaway

Come up with an innovative remote payment option

Challenge # 2

Competition Risks

Key Takeaway

Uber needs to give back to the SA community!

Challenge # 3

Brand Reputation

Key Takeaway

Closely manage their brand reputation

Alternatives

Self-driving cars

Introduce selfdriving cars

Implement debit swipe transactions

Green / Lean marketing

Super Uber

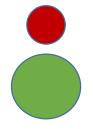
Innovative payment system

Invest in local society

Appoint Crisis Mitigation team

Evaluation of Alternatives

	Safety	Innovation	Reputation	Feasibility
Self-driving cars				
Super Uber				



Size = extent of impact

Red = Negative influence

Green = Positive influence

Chosen Alternative

Super Uber

Innovative payment system

Invest in local society

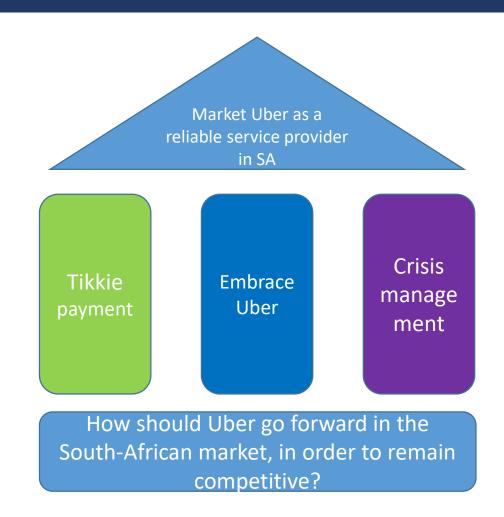
Appoint Crisis
Mitigation team

Foundation of the solution

Payment options

Competition Risks

Brand Reputation

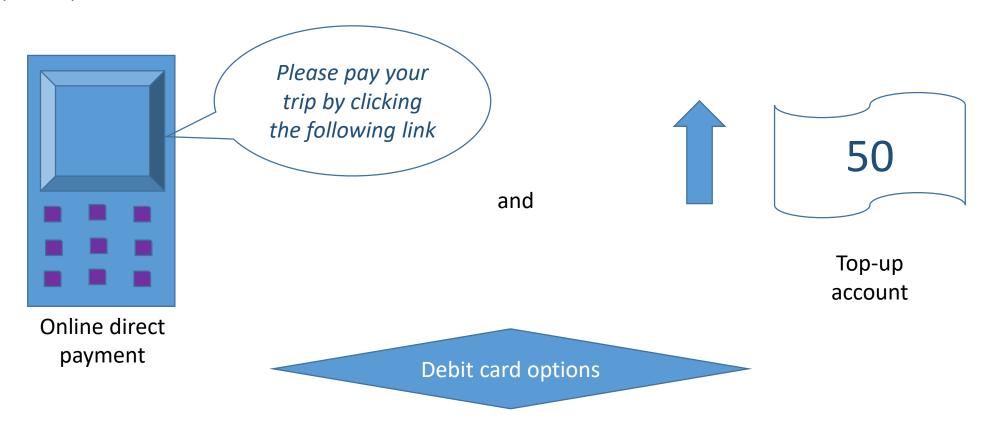


Tikkie payment system



Goal

• Safe payment system without credit card



Embrace Uber



Goal

• Manage the competition & counteract Zebra image

What

• Invest in local heritage & stimulate local market

How

- Invest in local youth & children
- Build upon their future

- Subsidized school rides
 - Offer driver services
- Subsidize driving schools & lessons



Promotional offer for 60 days

Potential new safe drivers

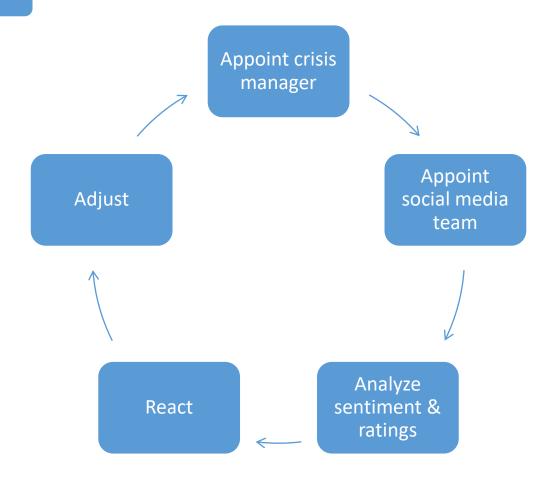
Positive word of mouth

Crisis management team

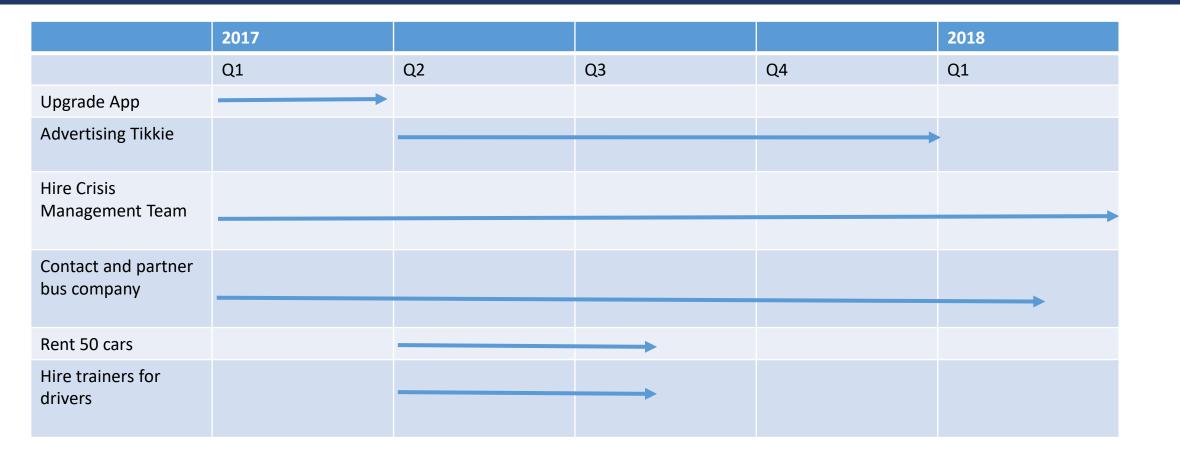


Goal

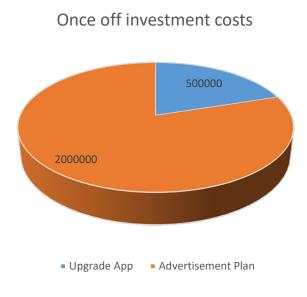
• Improve reputation & quickly react to news reactions



Timeline

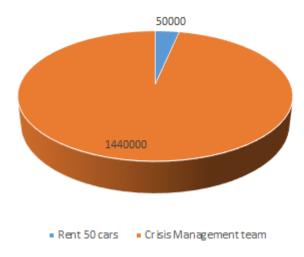


Financial Investment Analysis



Upgrade App	500000
Advertisement Plan	2000000
Rent 50 cars	3000000
R	2,500,000.00
\$	166,666.67

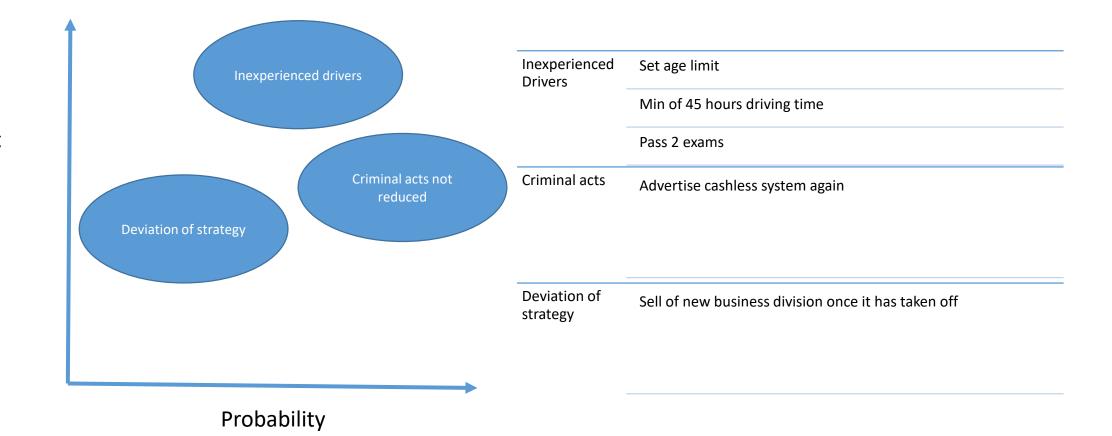




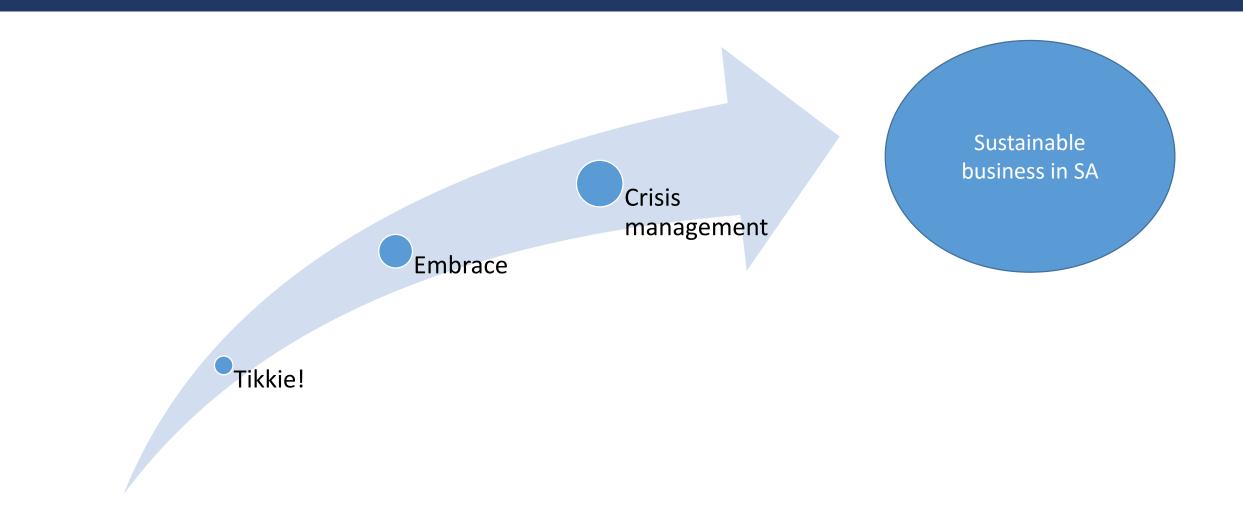
Crisis Management team R144 0000 (\$100 000)

Risks

Impact



Conclusion



Thank you