# LinkedIn & Lynda.com

American University of Beirut Consulting Team
Asiya, Matt, Narine, Souraya

After spending \$1.5 billion...

How to create an integrated product between LinkedIn and Lynda that successfully connects jobs and skills?

How to generate returns for shareholders?

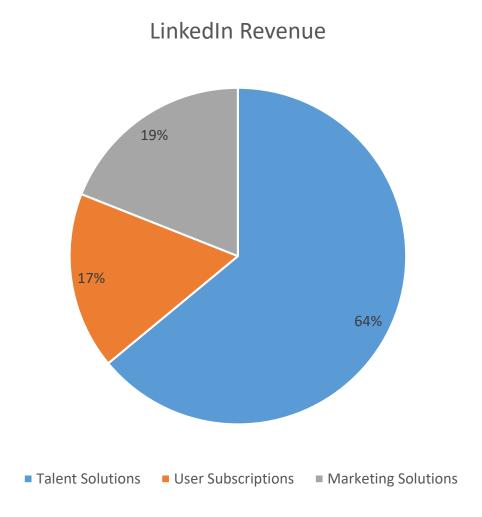
## Agenda

### LinkedIn Overview

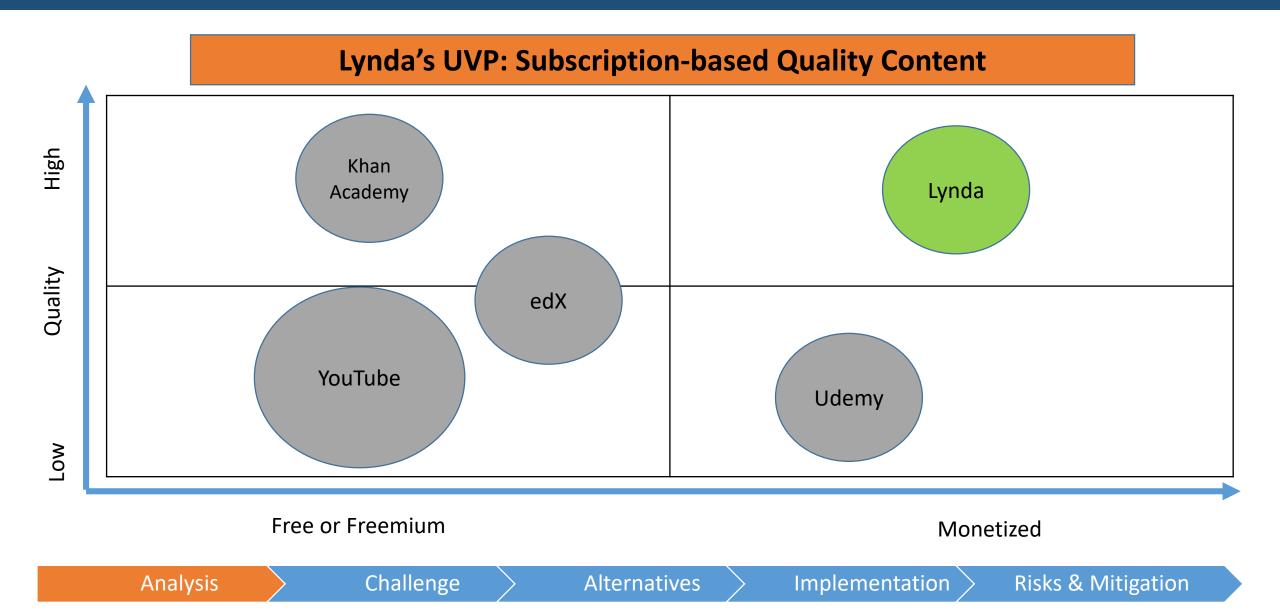
467m registered members globally

\$2.9 billion in net revenue 2015

B2B products account for 83% of revenue

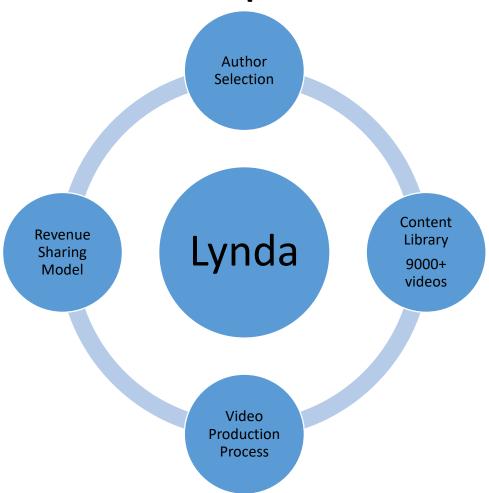


### Lynda Competitive Position



## LinkedIn + Lynda

### **Core Competencies**



How to leverage LinkedIn's network and Lynda's core competencies to further the mission of connecting people to opportunity?

### Strategic Alternatives

### Disrupt Conventional Educational Systems

- Target students to monetize Lynda offerings
- Coordinate with local test centers to validate certificates (similar to SAT, GMAT, GRE, etc...)

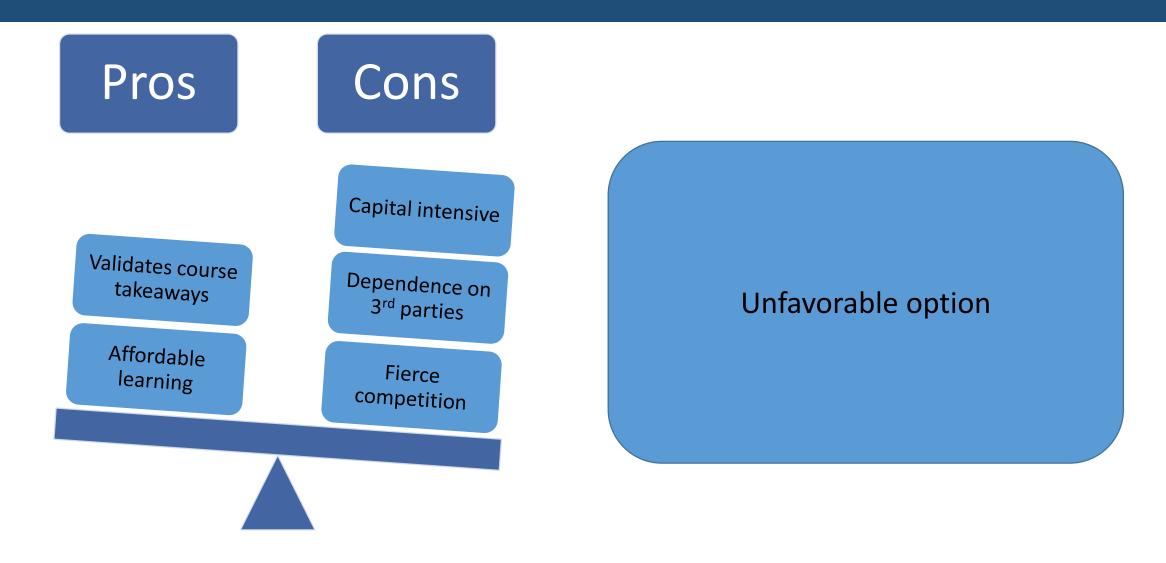
### Own Global Talent Pipeline

- Expand the economic graph through "LinkedIn Learning"
- Monetize Lynda offerings for both institutional development and recruitment

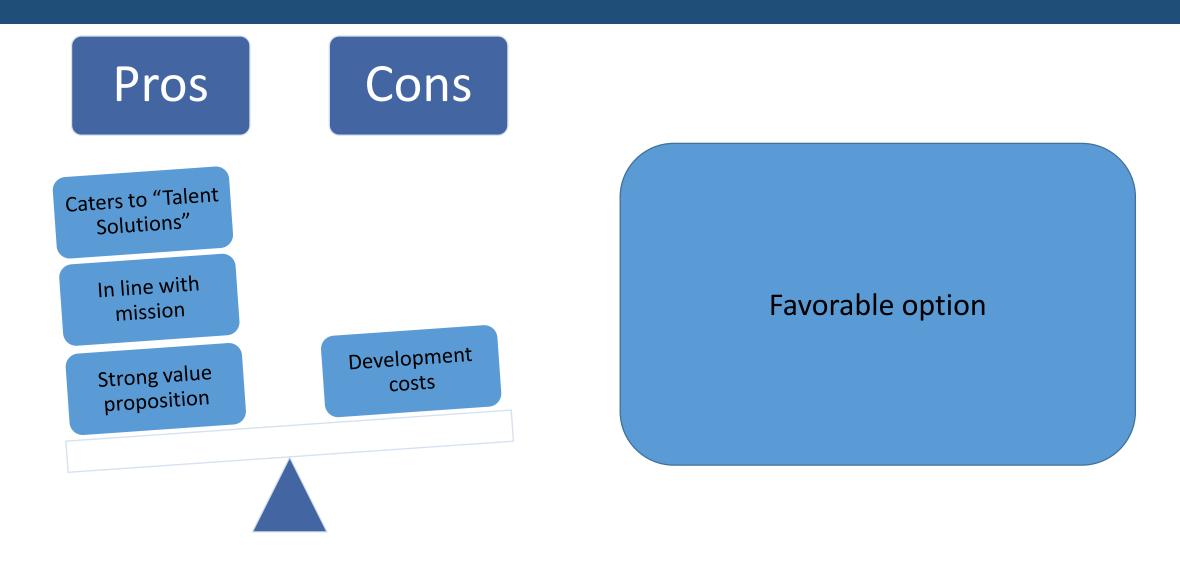
### Promote Personal Development

- Target individuals aiming at widening their knowledge and skillset to monetize Lynda
- Focus on courses related to users' hobbies and other areas of interest

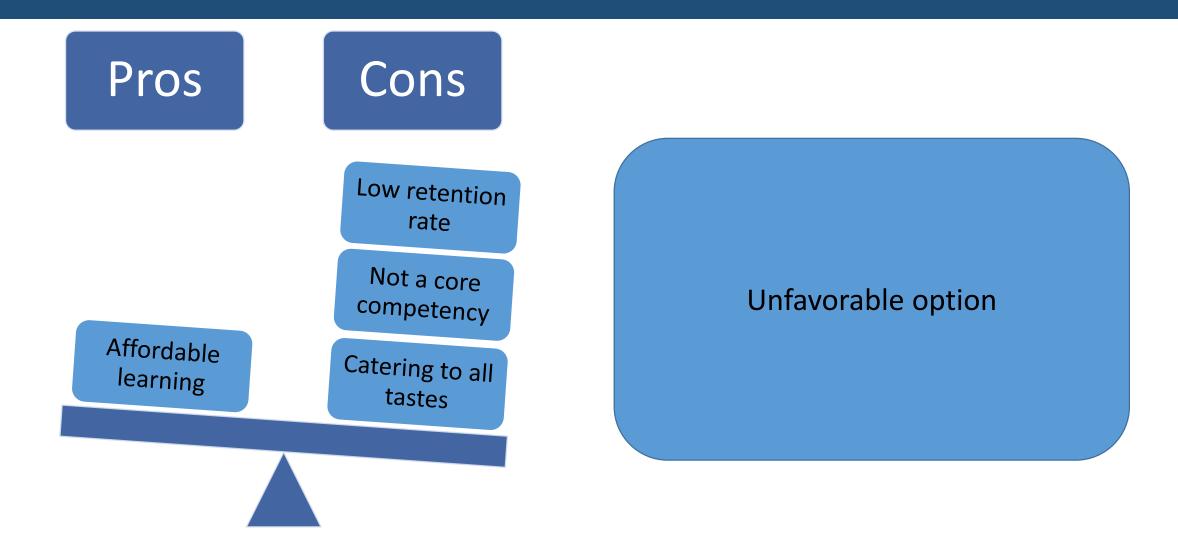
### Alternative 1 - Disrupt Conventional Educational Systems



### Alternative 2 - Own global talent pipeline



### Alternative 3 - Promote personal development



### Alternatives – Decision Matrix

	Disrupt Conventional Educational System	Own Global Talent Pipeline	Promote Personal  Development
Alignment with LinkedIn Mission and Vision	+	++	-
Capital Intensity		-	++
Retention Rate	+	++	-
Total	Neutral	+++	Neutral

### Implementation – Marketing Mix

#### **Product**

- Job posts linked to Lynda courses
- Training programs and videos in collaboration with Lynda

#### Price

- 0-50 licenses:
   USD 24/license
- 51-150 licenses: USD 22/license
- 151-500 licenses: USD 20/license
- 501-1000 licenses: USD 18/license
- 1000+ licenses: USD 15/license

#### Place

 Within LinkedIn platform

#### Promotion

- Revenue sharing for public courses by recruiters
- Free trial periods for key accounts

### Solving Customer Needs

#### **Enterprise Need 1: Hiring the Right People**

- 35% of employers can't find the right talent
- Online recruiting products don't evaluate skills
- Processes: Recruiting, Onboarding, Executive Search

#### **Enterprise Need 2: Training People**

- New technologies require specific skills
- Employers must manage continuous learning for workers
- Processes: Talent Development, Succession Planning, Systems
   Implementation

### Product Enhancement

**Problem: How to find the right candidates?** 

**Enhancement to LinkedIn Talent Solutions** 

LinkedIn Job Posts + Lynda Courses

Assess Candidates' Qualifications from Anywhere

**Benefit: Faster & Smarter Hiring** 

## Job Posts + Lynda Mockup

### **New LinkedIn Posting**

#### **Procurement Manager**

The Innovative Company

**Job Description** 

- Lead all purchasing activities
- Manage team of 5 employees
- Attend regional leadership meetings & report key metrics
- Expertise in procurement information systems

Test your Qualifications on Lynda

Apply with LinkedIn

### Challenge 2: Managing Talent Development

Problem: How to continuously train employees?

Licenses to full Lynda course catalog for employees

Ability to create custom learning paths for specific jobs

Lynda video production facilities can support custom courses

Make courses public or restrict access only to your personnel

Evaluate performance and assign Badges for completion  $\rightarrow$  Gamification

Benefit: effectively manage talent planning

## Lynda Enterprise Learning Mockup

### **Employee Talent Profile**

#### Sarah Turner

Procurement Manager (Time in Role: 1 year, 3 months)

Hire Date: March 15, 2012

Click to see additional HR data...

**Badges Earned:** 

**System Cert.** 8/12/2016

Business Process Leadership 4/8/2015

**Team Leadership** 7/15/2012

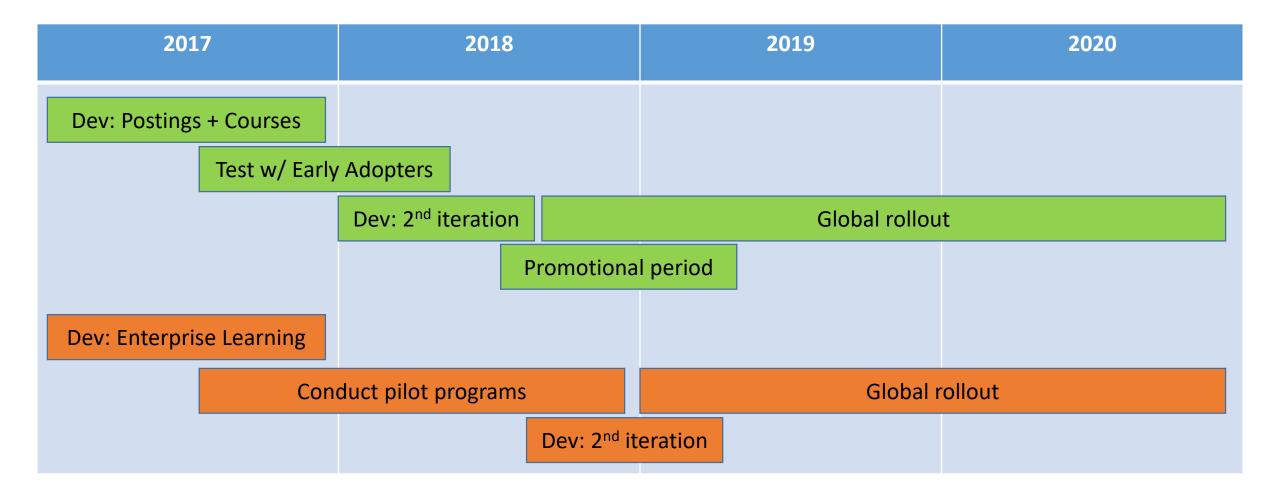
**Qualified Job Vacancies:** 

Finance Manager, Northeast Region

### Additional Network Synergies



### Timeline



## Financials – Givens and Assumptions

Total number of LinkedIn Users	467,000,000
Total revenues of LinkedIn (2015)	2,990,911,000
Share of revenues from Talent Solutions (64%)	1,914,183,040
Annual professional fee for recruiters under talent Solutions	100
Number of recruiters under Talent Solutions	19,141,830
Percentage of Recruiters in Current LinkedIn Community	4%
Assumed percentage of recruiters to engage in modified "LinkedIn Learning" program	20%
Number of recruiters exptected to engage in modified "LinkedIn Learning" program	3,828,366

### Financials – Incremental Revenue Stream

Incremental Revenue Stream for Modified "LinkedIn Learning"	2017	2018	2019	2020
Number of recruiters engaging in modified "LinkedIn Learning" program	3,828,366	4,211,203	4,632,323	5,095,555
Revenues from licenses paid by employers for private training videos (Assume 15 training licenses per recruiter at USD 24 each)	1,378,211,789	1,516,032,968	1,667,636,264	1,834,399,891
Revenues from increased utilization of LinkedIn Talents solutions (Assume 10% followed by 5% YoY)	191,418,304	200,989,219	211,038,680	221,590,614
Total Incremental Revenues	1,569,630,093	1,717,022,187	1,878,674,945	2,055,990,505

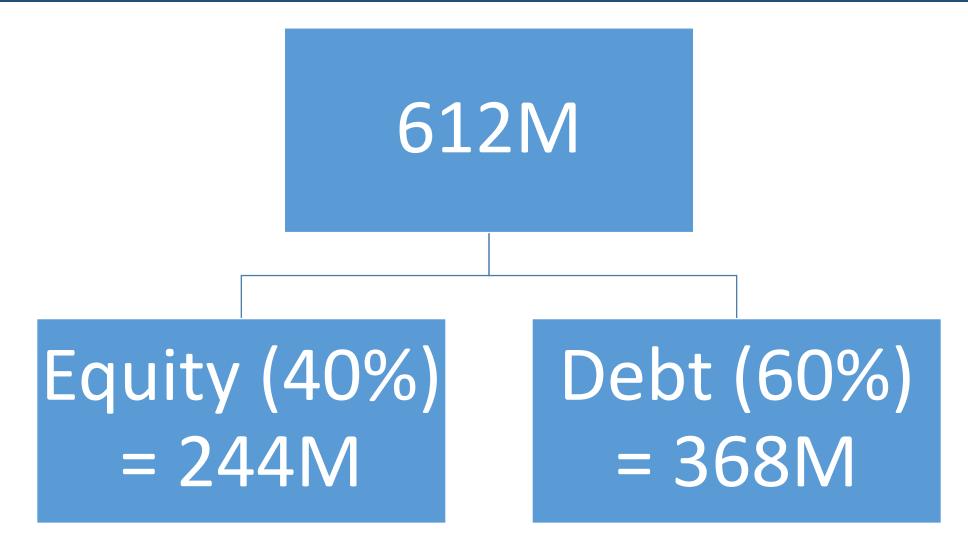
### Financials – Incremental Costs Incurred

Incremental Costs for Modified "LinkedIn Learning"	2017	2018	2019	2020
Cost of Producing new videos for recruiters under "Talent Solutions"  (Assume 40% of recruiters make new videos at USD 1,000 per video)	1,531,346,432	153,134,643	168,448,108	185,292,918
Integration cost with HR System	100,000,000			
Maintenance cost for integrated HR system		5,000,000	5,000,000	5,000,000
Marketing costs (Assume 35% of revenues growing 1% YoY)	549,370,532	618,127,987	695,109,730	781,276,392
Total Incremental Costs	2,180,716,964	776,262,630	868,557,837	971,569,310

## Financials – Net Present Value of Project

Incremental Profits for Modified "LinkedIn Learning"	2017	2018	2019	2020
Total Incremental Revenues	1,569,630,093	1,717,022,187	1,878,674,945	2,055,990,505
Total Incremental Costs	2,180,716,964	776,262,630	868,557,837	971,569,310
Incremental Profit	-611,086,872	940,759,556	1,010,117,108	1,084,421,195
NPV	1,721,543,918			

### Financials – Financing Sources



## Financials – Payback Period

Incremental Profit in 3 years	1,339,789,792
Incremental Profit in 4 years	2,424,210,987
Incremental Profit in 3 years and 2 months	1,520,526,658

Lynda Acquisition Cost = UDS 1.5 Billion

Payback expected within 3 years and 2 months ignoring the time value of money.

## Risks & Mitigation

Risk	Probability	Impact	Mitigation
Data Privacy Concerns	High	High	<ul> <li>→ inform &amp; empower users to make decisions about their data</li> </ul>
Slow Adoption of New Products	High	Medium	Pilot new products with early adopters to create success stories → secure additional partnerships with HR information systems
Competition from current recruiting and talent management firms	Medium	Medium	Use LinkedIn's scale to enhance unique value proposition & differentiate product → pursue M&A for competitors with appropriate synergies

### Wrap Up

We recommend that LinkedIn leverage their network scale and Lynda's core competencies to by helping B2B enterprise customers:

Make the right hire, and Train their people

Thus, furthering the mission of connecting people to opportunity and generating significant returns for shareholders.

## Thank You!

American University of Beirut Consulting Team

Asiya, Matt, Narine, Souraya